

# Automated Support for CMS / ISO Quality Care Guideline

## Challenges

Manual process to support / track care quality in compliance to CMS guideline and other quality processes such as ISO 9001.

Non-compliance to CMS care guidelines impact top line revenue. Care quality gives competitive edge. Accountability and visibility over care process are critical for continuous quality improvements.

- Manual process on data collection for care quality tracking – tedious and inaccurate.
- Requirement to enforce care quality guidelines at point of care to avoid top line revenue impacts.
- Lack of reports, detailed process breakdown limits impact on focusing on the right actions for continuous quality improvements.

## Solutions

Regular reports (with drilled down details) on care quality progress with capability to enforce guidelines at point of care.

Zoeticx Care application suite addresses providers' needs in critical care environment, supports detailed tracking mechanisms for all medical activities with notifications against non-compliances to care guidelines.

- Embedded logging capability in support of quality reporting
- Embedded messaging capability in support of notification of non-compliance at point of care
- Customized report mechanism in support of continuous quality tracking and improvement

## Drivers for Change

Automated process for care quality tracking and reporting. Physician alignment in support of care quality guidelines.

Zoeticx Care application suite is the integrated solution for critical care environments with access of diverse patient records. Ease of use applications embeds tracking for quality reporting with no impact on providers' workflow.

- Quality guideline enforcement at point of care
- Improved providers' workflow
- Automated reports with drilled-down capability give visibility over care process
- Continuous improvements by tracking and comparing quality measurements

