

## Supporting all behavioral health treatment levels eBHS (Electronic Behavioral Health System)

### Challenges

EHR systems are not designed to support behavioral health services. Without an electronic behavioral system, BHS falls further behind regarding collaboration, interoperability and productivity.

- ASAM and behavioral treatment data: Data are recorded as text files or paper format.
- No interoperability, collaboration among providers: Without an electronic recording system, all information exchanges are paper-based.
- Providers' efficiency: Manual workflows are the only options. Achieving consistent treatments, in compliance with CARF standard are harder and cost more to achieve.
- CARF Accreditation: Achieving CARF accreditation confirms quality service by the organization. eBHS improves quality outcome for treatments, increases reimbursements for BHS centers.

### Solution

eBHS (electronic Behavioral Health System) addresses the need for BHS recording, supports consistent standard treatment workflows and interoperability among BHS treatment levels and medical recording system (EHR).

- Complementing existing EHR system: By integrating with existing EHR, eBHS leverage revenue management functionalities while extending electronic behavioral data recording.
- True interoperability support: Interoperability among BHS treatment levels and interoperability between behavioral and medical health.
- Embed with standard compliance treatment workflows: eBHS enforces CARF compliance workflows at point of care, enabling treatment consistency.

### Drivers for Change

BHS market is already growing at 8.5 to 9% CAGR. Such demand increases with post Covid-19 impacts.

- Health and Human Service department reported higher demand on BHS treatments from post Covid-19.
- More investments on BHS (United States) supports higher growth on BHS market.
- Demands for complete BHS care spectrum (Residential Treatment, Intensive OutPatient and OutPatient) increase; Interoperability between BHS treatment levels and between BHS and medical health is required for better outcome.

